

# CPCUi INITIAL ACCESS INSTRUCTIONS

Before logging in to CPCUi for the first time, please complete & sign the CPCU E-Services Enrollment Form. You can do this one of two ways:

**1.** Print it from the **"Forms & Documents"** page of our website, and bring it to the nearest CPCU branch during normal business hours; **2.** Stop in the nearest branch & ask a Member Service Representative for access to online banking.



CONSUMERS  
PROFESSIONAL  
CREDIT UNION

**24/7 online access  
to your account** **CPCU.co**

1. Once you have returned the **E-Services Enrollment Form**, you will receive a temporary password from the Credit Union.
2. **Browser Based:** Using an Internet browser on any device, go to **www.cpcu.co**. Click on **"Login"** on the top right of your screen next to the social icons.  
**Mobile App Based:** On your mobile device, go to the App Store (Apple devices) or the Google Play Store (Android devices) Search for **CPCUi**, and tap the **"GET"** button. Once downloaded, follow the rest of the instructions.
3. At the login screen, enter your account # as the user ID, and enter the password provided to you by the Credit Union.
4. You will then be asked to enhance your security by:
  - 1.) Choosing an account image
  - 2.) Choosing three security questions and entering your answers to those questions
5. Create a new password. Requirements below:
  - 8 to 23 characters long
  - At least 1 uppercase & 1 lowercase letter
  - At least 1 number
  - At least 1 special character
  - You will be asked to change it every 90 days

**Next:** Follow our instructions on **how to register your device** so that the next time you log into CPCUi on those registered devices, you won't have to answer a security question.