



A Message from our CEO: David E. Kindy

November 13, 2020

Dear Members,

The Board and I continually review the most up to date data on the COVID-19 Pandemic and its impact on the geographic areas and people we serve. Earlier this spring we installed plexiglass barriers and hand sanitizing stations in our lobbies. We adopted and enforced a social distancing and mask wearing policy as well as a daily health screening for all employees. These measures allowed us to safely reopen our lobbies on June 1, 2020. We are thankful for our members cooperation with these efforts.

This week we reviewed the data from the Barry-Eaton County Health Department which revealed a dramatic rise in infections in those 2 counties. We know that limiting in-person transactions can help limit the spread of the virus. Out of an abundance of caution we decided to close the lobby in Eaton Rapids and serve members through the drive-thru beginning Saturday, November 14, 2020. The staff will still be working, answering calls and taking appointments for any service that may require in-person attention. We will continue to offer 100% of our products and services.

Please be reassured that our top priority is the health and safety of our staff and members. We are doing our part to stop the spread. We are closely reviewing the data and mandates for all of the counties where we have offices. We will continue to share updates with you on our website, in our newsletter and on our social media platforms.

We are in a strong financial position and have a plan to weather any obstacles the pandemic or the changing economy may throw our way. We thank you for your continued confidence and membership in our not for profit, financial cooperative! We will post updates on our website to keep you informed. Together we will get through this.

**Stay Well,
David E. Kindy**