



CPCU E-Services Opt-out form

Member Name (First, Last)		Account #
<input type="checkbox"/> I still want online account access but I opt out of E-Documents By checking the box and signing below you are OPTING OUT of E-Documents, which means you will NOT have access to any documents (including your statements) while logged in to CPCUi.		
Member Signature		Date

Form #1326

Revised 04/2023



CONSUMERS
PROFESSIONAL
CREDIT UNION

E-Service

Stay connected-
wherever you go

E-Documents

This service allows you to view all documents including statements, receipts, and tax documents while logged into CPCUi. Included with E-Documents is **E-Sign**. It allows you to sign documents electronically, in a physical branch, or remotely from wherever is most convenient for you.

We’ve made it even easier for you to stay informed-

E-Blast

Sign up today to receive emergency communications regarding branch closures due to weather conditions, holidays and other urgent matters via text or email.

I-Blast

Sign up today to receive informational communications regarding new products/services, promotions and events via text or email.

Lansing
517.372.2400

Eaton Rapids
517.663.8176

Battle Creek
269.964.2713

Saginaw
989.793.9188

Benefits of E-Services:

24/7 online account access with CPCUi

- Check balances
- Transfer funds
- External transfers
- Bill pay/iPayPlus
- Apply for loans
- View statements, receipts & tax documents with E-Documents
- Order checks
- Set up E-Alerts on any account suffix
- Remote control your cards (turn off/on)
- Remote Deposit Capture
- Change of address/email address

Download the CPCUi mobile app:



CPCU.co



CONSUMERS PROFESSIONAL CREDIT UNION

Electronic Signatures in Global and National Commerce Act (ESIGN) DISCLOSURES

This disclosure describes your rights under the Electronic Signatures in Global and National Commerce (ESIGN) Act. The words “we”, “us”, “our” and other similar terms refer to Consumers Professional Credit Union (CPCU), as well as our website (CPCU) and our mobile app (CPCU Mobile) and the words “you,” “your,” and other similar terms mean you, the individual(s) or member(s) identified on the account(s). The term “communications” refers collectively herein to Account Statements, Credit Card Statements, Service Agreements, Annual Privacy Notice, Loan Documents, Share Documents, Operational Documents, any change in terms or subsequent disclosures or notices applicable to electronic records, any notice regarding hardware or software changes that may impact your ability to access communications. For this electronic service enrollment process, consent by any one authorized user will be effective for all authorized users on the account(s). If you choose not to agree by clicking the “I Decline” button below or opt out of E-services box on the enrollment form, you will not be eligible to enroll in the electronic communication services.

Consent to Receive Communication Electronically

You have the right to receive communications from Consumers Professional Credit Union using either paper or electronic format. By clicking the “I Accept” button below, or signing the E-services enrollment form, you understand and agree to be bound by the terms and conditions of this disclosure and authorize Consumers Professional Credit Union to provide communications to you in electronic format, email, our website, CPCU Mobile, or United States Postal service. Some of the communications you may receive electronically include, but are not limited to the following:

- Periodic Statements
 - Privacy notice
 - Notification of any account change in terms
 - Maturity/ expiration notices
- Notices under the Electronic Fund Transfer Act and Truth in Lending Act related to error resolution
 - Share Documents
- Transaction Receipts
 - CD Documents
 - Loan Documents
 - Tax Reporting Documents

Extent of Agreement

This agreement will apply to all future interactions with Consumers Professional Credit Union unless you withdraw consent (see e-services opt-out form below). If minimum hardware or software requirements change, you may be required to consent again. Having to consent again will not invalidate your prior consent or the legality of the business you conducted that was governed by the prior consent.

How Electronic Communication Works

You will receive email notifications that communications are available for review. You will be directed to CPCU, to view, save, or print the communications. If you download or print any confidential materials, such as your statement, please store it in a secure manner. We reserve the right to deliver one or more communications in paper form instead of electronic form by mailing the communications to the last known mailing address in our records for you. In the event that we do so, we are in no way terminating this consent and we may continue to provide communications to you in electronic format.

Electronic Signatures in Global and National Commerce Act (ESIGN) Disclosures Revised: 04/2023



CPCU E-Services Enrollment Form

Member Name (First, Last)		Account #	
Email		Mobile Phone # /Carrier	
By checking the box and signing below you indicate that you have read and understand the updated terms of the E-Services disclosure provided to you, and you agree to receive or continue to receive electronic communications from CPCU.			
<input type="checkbox"/> I want online account access & the ability to veiw all my documents online (including statements) with E-Documents			
<input type="checkbox"/> Yes, send me E-Blast Alerts, including urgent communications regarding branch closures due to weather conditions & other emergency situations.		<input type="checkbox"/> Text(mobile) <input type="checkbox"/> Email	
<input type="checkbox"/> Yes, send me I-Blast Alerts, including information about new products/ services and/ or promotions.		<input type="checkbox"/> Text(phone#) <input type="checkbox"/> Email	
Member Signature		Date	